

WATERHOUSE PAVILION AT MILLER PLAZA

FAQ

Where do guests park?

Due to our central downtown location, there is ample street, lot and garage parking available. Metered street parking is free Monday- Saturday after 6:00pm and all day Sunday. To see a map of available pay-to-park lots and garages, please view our 'Where to Park' tab at waterhousepavilion.com.

Do you have preferred caterers or vendors?

All catering services are welcome, so you are free to bring in your top choice vendors; however, we require all clients to hire at least 1 of the following to be onsite during the duration of their event: professional and licensed wedding planner/coordinator, professional and licensed caterer/restaurant, or a professional event staffing company. We will be happy to provide you with suggestions of vendors booked for previous events held at the Pavilion. Caterers/ bartending vendors will be required to list River City Company as an "Additionally Insured" on their Certificate of Insurance. A newly renovated catering prep kitchen is now available on-site.

Do you have partner hotel discounts?

We have partnered with several premiere downtown hotels, many within walking distance of the venue, to offer renters of the Waterhouse Pavilion discounted rates. Our partner hotels include The Dwell Hotel, Sheraton Read House, Double Tree Hotel, Hampton Inn & Suites, Hilton Garden Inn and Holiday Inn Express.

What is included with rental?

- The use of the Waterhouse Pavilion, the Courtyard and Stage in Miller Plaza
- 31-30" bistro tables, 125 bistro chairs, 20 six foot tables, 10 highboy tables, 145 white folding chairs, 2 Industrial Farmhouse bars, and 2 Industrial Farmhouse picnic tables with included chair setup
- Four 55" TVs available to play slideshows or cable TV
- iPod hookup for use of installed sound system
- On site dressing rooms with private restrooms
- Event insurance
- Security guard
- Wireless internet
- On site prep kitchen
- Day of venue coordinator to help with initial setup

What happens if I go past my rented time?

If you want to keep the party going, feel free! Any overage time will be billed at our normal rate of \$250/additional hour and will be taken out of the Damage & Cleaning Deposit.

When do we have to be off the premises?

The pavilion must be cleared by 2:00 am the night of your event.

What is the Cancellation Policy?

The rental deposit (50% of full rental fee) is 50% refundable if Renter cancels in writing a minimum of thirty (30) days prior to the scheduled event. The full rental amount (100% of full rental fee) is 50% refundable if Renter cancels in writing less than thirty (30) days prior to the event.